

Our Ref: Kat/CCr

07 September 2026

Dear Parents/Carers

I hope you have all enjoyed some quality time with your children over the summer break. It was lovely to welcome the children back today looking so smart and ready for the new school year. We are excited about the year ahead and look forward to continuing to share with you the children's learning and experiences.

One of the biggest changes this year is the introduction of the My Child At School (MCAS) app, which is being rolled out across all Place Partnership schools. MCAS will become the main platform for accessing information about your child's school life. As we put this new system in place, some communication has been limited at the start of term, but we expect this to improve soon.

There are a few important points we would like parents and carers to be aware of:

Lunch Orders

Once you have successfully set up the MCAS app, you will be able to choose your child's meals in advance. During this transition period, school staff will continue to order meals for children who have not had a meal selected at home. Currently we will continue to allow children to order their lunch at school as well, but this may be subject to change in the near future.

The MCAS system only allows meals to be ordered when there is no outstanding balance on the account. Balances have been transferred from ParentPay to MCAS. If you have any outstanding dinner money, please contact the school office, who will be happy to advise on the best way to resolve this. Until the balance is cleared, please provide your child with a packed lunch. If a packed lunch is not provided, a basic meal will be offered with limited choice.

Difficulties Registering for MCAS

We are aware that some families have experienced difficulties setting up the MCAS app, particularly where parents or carers live separately. Please continue to attempt to register your device however if you are unsuccessful the Office Team will be happy to help you.

Communication

MCAS will become our main platform for school communication, including messages, attendance information, reminders, newsletters and letters home.

SeeSaw

SeeSaw will no longer be used for general communication, and email will be used mainly for individual correspondence. Please keep the SeeSaw app on your devices. It will continue to be used to share and celebrate children's learning and other activities that may take place.

We believe MCAS will be a helpful tool for families. Because it links directly with the school's main database, you will be able to view attendance information, update contact details, and check that medical and other important information is accurate.

In the future, MCAS will also be used for booking clubs, giving permission for trips and activities, and making payments. We appreciate that introducing a new system can sometimes be challenging, and there may be a few issues along the way. If you experience any difficulties, please get in touch and we will do our best to help as quickly as possible.

Thank you for your continued support, patience and understanding as we work to improve the way we communicate and work with families.

Yours Faithfully



Mrs K. Atkin
Principal