

29th November 2022

Dear Parents/Carers,

Parental Conduct

As an academy we strive to work closely with our parents to enable for our children to have the best experience and feel safe whilst on the academy site. We will work hard to listen to any concerns you bring to us and, where we can, make any changes we can to address your worries. However, over the last 24 hours I have been informed of two incidents where members of the team have been verbally abused by parents.

I would like to remind all parents that, whether on the academy grounds meeting face to face, or through other means of communication, all members of the Maltby Manor team have a right to be treated with and spoken to with respect. We have an open-door policy with regards communication with parents/carers and members of the team will always listen to your concerns and investigate accordingly. All members of staff within the academy commit to treating both pupils and parents/carers in a respectful and professional manner and we therefore expect our team members to be treated in the same way. This is a key principle of the partnership which helps us do the best for your children.

As our Academy Home/School Agreement states:

What will the Academy do?

- Make every reasonable effort to provide a safe, physical environment for the children
- Value each child as an individual and set appropriate targets for future learning.
- Encourage all children to do their best within a challenging but supportive environment.
- Provide an interesting and enriched curriculum to develop and sustain a love of learning for life.
- Use a range of teaching styles to make the curriculum interesting and to match the different learning style of each child.
- Keep parents informed about the teaching planned for the term for their child through curriculum updates and the newsletter.
- Provide regular newsletters to inform and involve parents in school life.
- Inform parents promptly of any concerns about the progress, behaviour or well-being of their child.
- Plan regular meetings with parents to discuss their child's progress and be available for additional appointments as and when they are necessary.
- Provide homework in line with the school's homework policy.
- Provide and follow clear policies and guidelines.

As a parent/carer I will:

- Ensure my child gets to the Academy on time.
- Ensure that my child has high levels of attendance and, if they are unable to attend, ensure I inform the Academy on the first day of absence.
- Talk regularly to the Academy if circumstances for my child change in a way which might affect their learning or behaviour.
- Attend parents' evenings about my child's progress.
- Support the Academy in implementing the behaviour policy and encouraging good behaviour.
- Be aware of and support my child with their homework, including reading regularly with them.
- Ensure my child has everything they need for the Academy each day.
- Make sure my child is dressed appropriately for the weather.
- Work with the Academy in supporting my child's particular needs.
- Ensure that I address any concerns I have about my child appropriately with their class teacher or with the senior leadership of the Academy.
- Follow Academy policies and procedures outlined on the website.

Thank you for your continued support with this matter.

Yours sincerely



Mrs J Cliff
Principal

